

POSITION DESCRIPTION

Title ANUSA Student Space Team Member

Level ANU01.1

Remuneration \$36.24 per hour including casual loading. 11% superannuation.

Role Under the close direction of the ANUSA Vice-President & Operations Manager the ANUSA Student Space Team Members maintain the operations of the Student Space and attend to the needs of ANUSA.

Duties

- 1. Answering face-to-face, phone and email inquiries from students and student groups (clubs) and referring enquiries to relevant ANUSA staff where required
- 2. Manage;
- a. Delivery of the ANUSA free breakfast & other associated programs to ANU students
- b. Monitor & maintain Mutual Aid program stocks and other free supplies
- 3. Maintain accurate inventory records and order supplies for the Student Space as directed
- 4. Open, close, clean to Food Safety standards and organise the Student Space as required
- 5. Comply with all ANUSA policies and procedures, in particular those relating to confidentiality, work health and safety and equal opportunity
- 6. Undertake other duties as required by the ANUSA Operations Manager, consistent with the classification level of the position

Selection Criteria

- Possess well developed written and verbal communication skills
- Enjoy working within a dynamic team of professional staff and student representatives
- Possess good organisational and time-management skills
- Highly proactive and a great problem solver

- Previous customer service or administrative experience will be advantageous
- Be a current student of the ANU through 2024
- Empathy with students as a client group and with the aims of a student union
- Availability to work shifts between the hours of 8am and 8pm, Monday to Friday

This is a job-share position. Applicants should be able to commit at least 10 hours per week to the position.

How to Apply

Please submit a CV and statement addressing the selection criteria to sa.admin@anu.edu.au by 9am on Monday 23rd October, 2023.

Applications after this date will not be accepted.

Note: This is an ANUSA position and terms and conditions are as per the Student Associations of the Australian National University Enterprise Agreement 2019.