

POSITION DESCRIPTION

Title ANUSA Student Space Team Member

Level ANU01.1

Remuneration \$38.07 per hour including casual loading. 11.5% superannuation.

Role Under the close direction of the ANUSA Vice-President & General Manager the ANUSA Student Space Team Members maintain the operations of the Student Space and attend to the needs of ANUSA.

Duties

- 1. Answering face-to-face, phone and email enquiries from students and student groups and referring enquiries to relevant ANUSA staff where required
- 2. Manage;
- a. Delivery of the ANUSA free breakfast & other associated programs to ANU students
- b. Monitor & maintain Mutual Aid program stocks and other free supplies
- c. Monitor & maintain the ANUSA Parents' Room
- 3. Maintain accurate inventory records for the Student Space and alert ANUSA Administrative staff of low stock levels in a timely manner
- 4. Open, close, clean to Food Safety standards and organise the Student Space as required
- Comply with all ANUSA policies and procedures, in particular the code of conduct, conflict of interest, confidentiality, work health and safety and behavioural policies at all times
- 6. Undertake other duties as required by the ANUSA General Manager, consistent with the classification level of the position

Selection Criteria

- Well-developed written and verbal communication skills including proficient use of Microsoft Office
- Experience working within a diverse team
- Possess good organisational and time-management skills
- Highly proactive and a great problem solver
- Previous customer service, hospitality, retail or administrative experience will be advantageous

- Be a current student of the ANU through 2025
- Empathy with students and with the aims of a student union
- Availability to work shifts between the hours of 8am and 8pm, Monday to Friday

This is a job-share position. Applicants should be able to commit at least 10 hours per week to the position.

How To Apply

Please submit a CV and statement addressing the selection criteria to sa.admin@anu.edu.au by 9am on Monday 18th November, 2024. **Applications after this date will not be accepted**.

Note: This is an ANUSA position and terms and conditions are as per the Student Associations of the Australian National University Enterprise Agreement 2019.