

**ANUSA Legal Services
Q2 - 2026**

Q2 Snapshot

- The ANUSA Legal Service worked on 173 legal matters
- We saw students in 143 separate appointments
- 131 students received advice on involving 217 different legal issues
- We provided ANUSA itself with legal advice on 34 different matters involving 161 legal issues
- 38 students received legal information at 10 separate Ask Me Anything drop-in sessions
- 200 students participated in community legal education sessions run by the ANUSA Legal Service
- 150 students were reached through general outreach presentations
- **Student Feedback:** 86% of respondents rated the ANUSA Legal Service 10/10 on likelihood of recommending the service to other students.
- Due to reduced staffing in Q2 we saw a spike in wait times to two weeks. This has been brought down now to 2 days
- We have provided 81 value added services to students such as repeat appointments (11), document review or preparation (21), providing written advice to clients (17), undertaking significant additional research (28)/14 or formal representation in court or tribunal (2)
- We have reached students across multiple cohorts, including postgraduate, undergraduate, international and domestic students.
- Most students that see us can't afford legal advice

Run by ANUSA, the ANUSA Legal Service is a community legal centre accredited with Community Legal Centres Australia (the peak Australian body for CLCs). The ANUSA Legal Service is staffed by professional lawyers. It supports ANU students and ANU student clubs and societies with their legal needs, offering face to face and online appointments and additional support ("value added services") where it is within the resources of the service.

Areas of law covered by the service include employment, tenancy, visa and intellectual property law. The service also undertakes community legal education and information sessions such as during O-Week and Migration Workshops. Many of the students that come to see us belong to underserved communities. Due to staff training and staff absences the legal service operated during part of the quarter on a 1 FTE equivalent basis, a 1.3 FTE equivalent or a 2 FTE equivalent. In addition to direct service to students, the ANUSA legal team also supports ANUSA's own need for in-house legal advice. The ANUSA Legal Service also publishes numerous information pages on the ANUSA website providing information on legal issues such as employment, discrimination, visas, tenancy, intellectual property law and others. Q3 will see an increase in staffing levels to a maximum of 2.8 FTE.

Below is some of our anonymous feedback from student in Q2:

"The meeting with the lawyer today went very smoothly. The lawyer was highly knowledgeable and professional, and not only addressed my concerns clearly but also provided a range of valuable suggestions from different perspectives."

"I really appreciate the support and guidance, and I am very grateful to both the lawyer and ANUSA Legal Services."

"Please keep providing this service to the students. It's truly helpful and meaningful."

"It helps me a lot on deciding what to do next regarding my visa condition."

"Thank you very much for your very helpful guidance on planning the final stage of my PhD program."

"This is an outstanding service."

“incredibly friendly, helpful, and professional throughout the entire process. They not only provided clear legal guidance, but also took the time to understand my situation as a international student and tailored their advice in a way that felt practical, supportive, and easy to follow. :)”

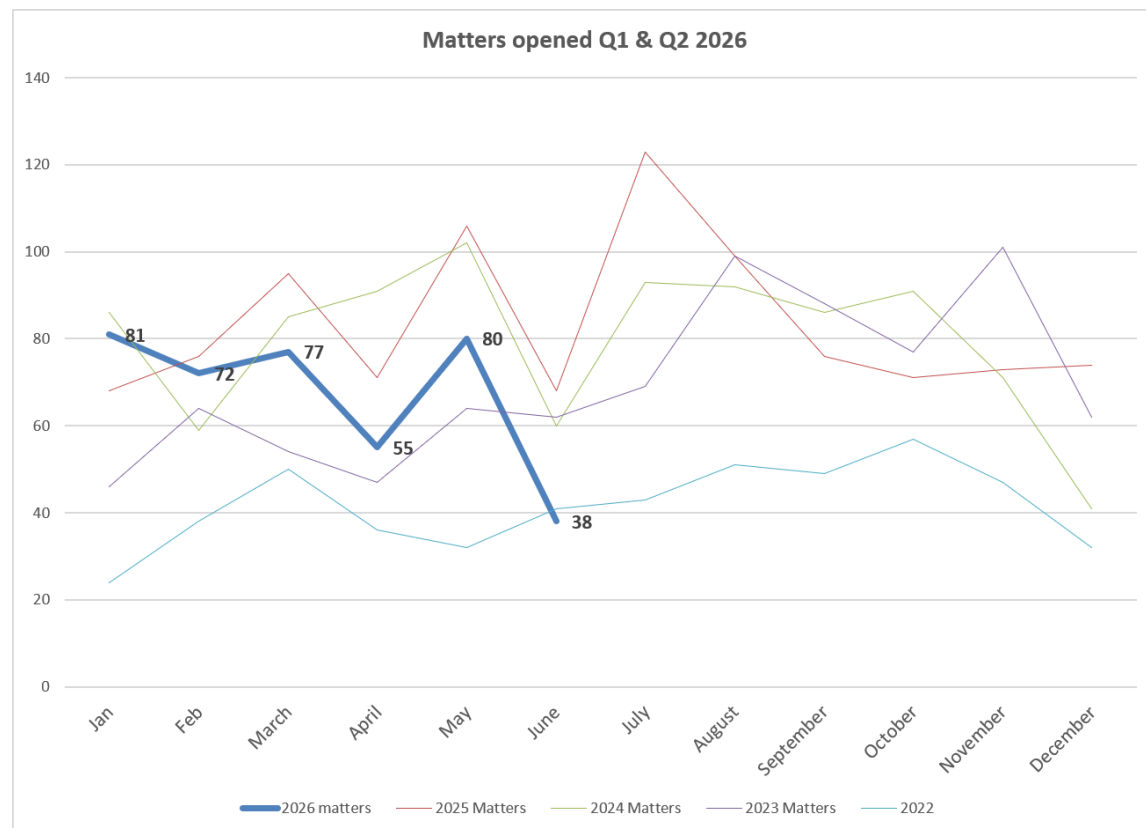
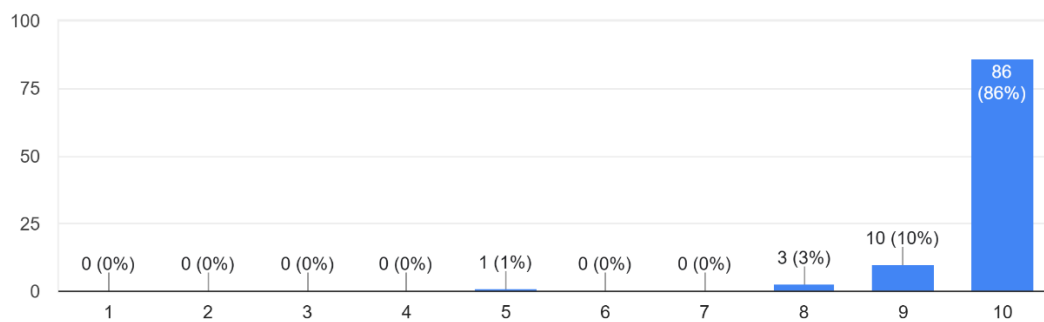
“very patient and useful!!”

“The legal recommendations were perfect”

The diagrams below illustrate the work and outcomes of the ANUSA Legal Service to date for 2026.

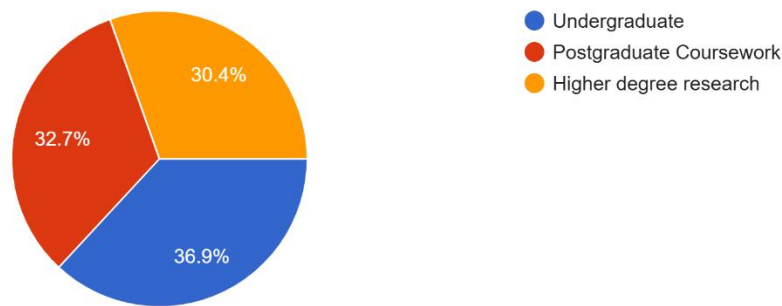
How likely are you to recommend the ANUSA Legal Service to other students on a scale of 1 to 10?

100 responses



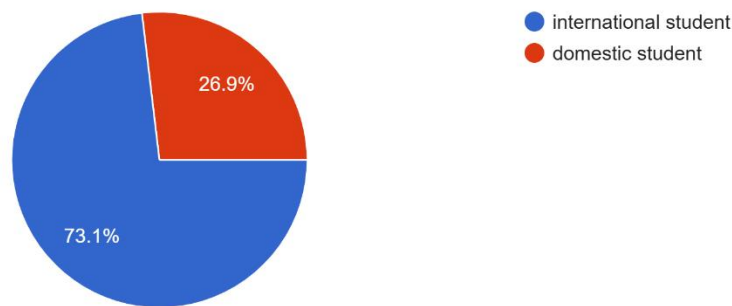
Course Type of client

355 responses



Were they an international or domestic student

357 responses



What is their academic college

334 responses

