

ANUSA Legal Services Q1 - 2026

Snapshot

- The ANUSA Legal Service worked on 230 legal matters in Q1
- We saw students in 173 separate appointments
- 175 students received advice on involving 319 different areas of law
- We provided ANUSA itself legal advice on 51 different matters involving 214 different areas of law
- 31 students received legal information at 6 separate Ask Me Anything drop-in sessions
- 158 students participated in community legal education sessions run by the ANUSA Legal Service
- Over 1000 students were reached through general outreach presentations
- **Student Feedback:** 91.6% of respondents rated the ANUSA Legal Service 10/10 on likelihood of recommending the service to other students.
- Due to reduced staffing in 2026, wait times have increased to about 7 days
- We have provided 70 value added services to students such as repeat appointments (16), document review or preparation (20), providing written advice to clients (27), undertaking significant additional research (28) or formal representation in court or tribunal (6)
- We have reached students across multiple cohorts, including postgraduate, undergraduate, international and domestic students.
- Most students that see us can't afford legal advice

The ANUSA Legal Service, run by ANUSA and staffed by professional lawyers, is a community legal centre accredited with Community Legal Centres Australia (the peak Australian body for CLCs). The service supports ANU students and ANU student clubs and societies with their legal needs, offering face to face and online appointments and additional support ("value added services") where it is within the resources of the service.

Areas of law covered by the service include employment, tenancy, visa and intellectual property law. The service also undertakes community legal education and information sessions such as during O-Week and Migration Workshops. Many of the students that come to see us belong to underserved communities. **Currently staffing has reduced to 2 FTE lawyers equivalent, with a new lawyer to begin shortly which will bring staffing to 2.8 FTE equivalent (a reduction of 0.8 FTE from 2025).** In addition to direct service to students, the ANUSA legal team also supports ANUSA's own need for in-house legal advice. The ANUSA Legal Service also publishes numerous information pages on the ANUSA website providing information on legal issues such as employment, discrimination, visas, tenancy, intellectual property law and others.

As in previous years, the ANUSA Legal Service continues to receive highly positive feedback from students. Here are a few examples from Q1 2026:

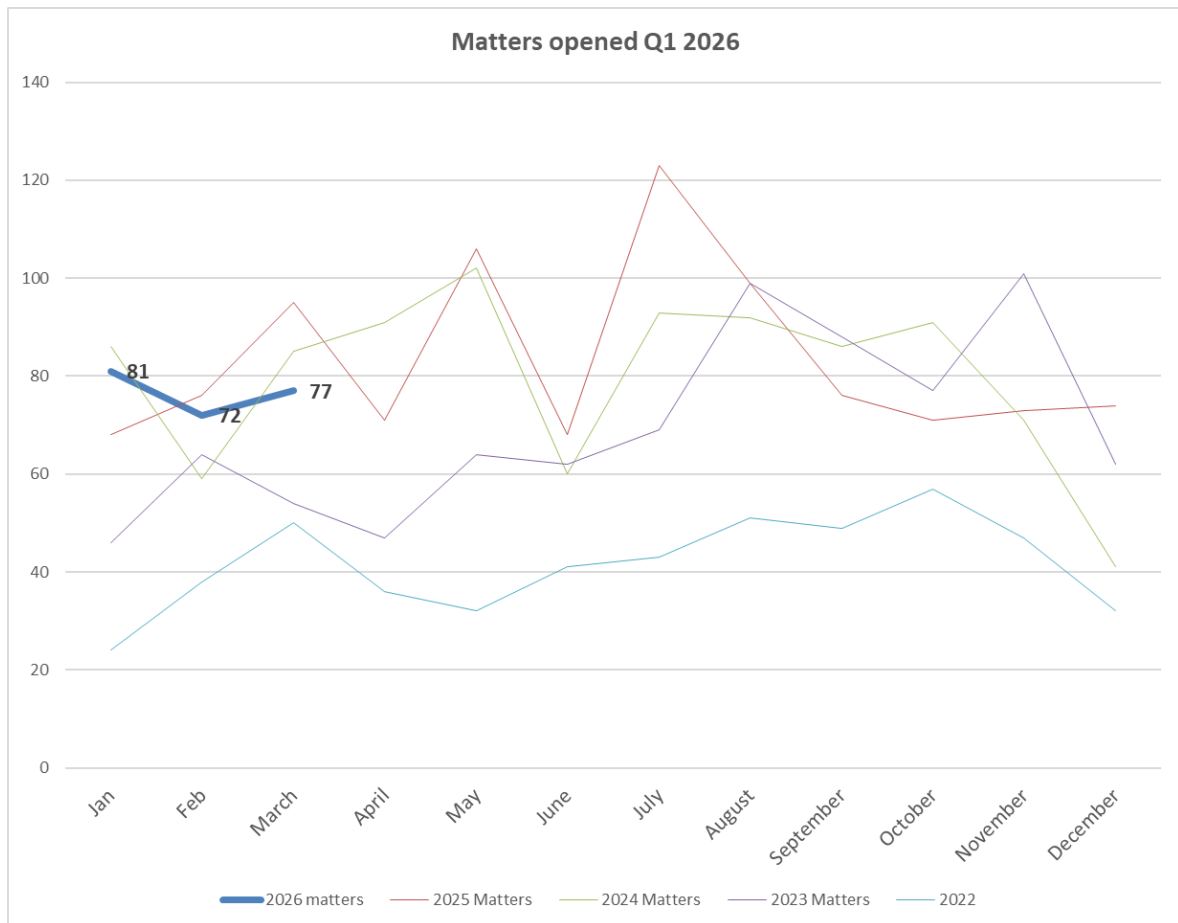
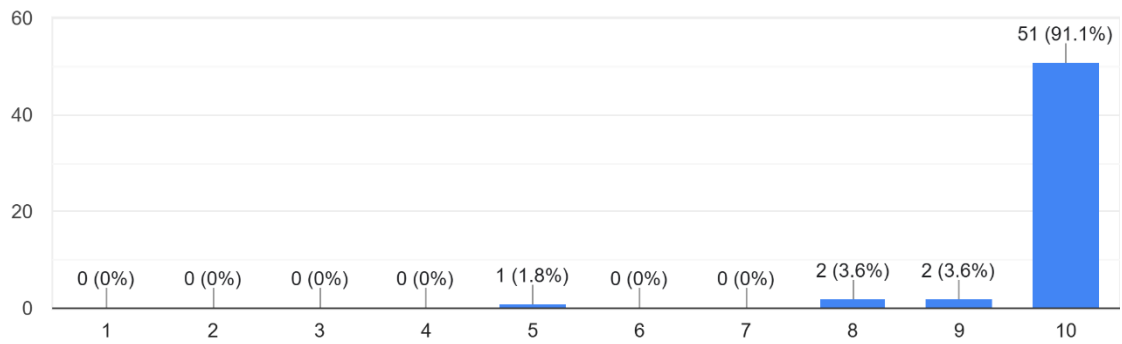
"This is such a great service, especially for international students who are not familiar with the Australian legal system."

"Very helpful, would recommend to any students. Very appreciative of the fast and helpful assistance."

"The meeting with the lawyer today went very smoothly. The lawyer was highly knowledgeable and professional, and not only addressed my concerns clearly but also provided a range of valuable suggestions from different perspectives."

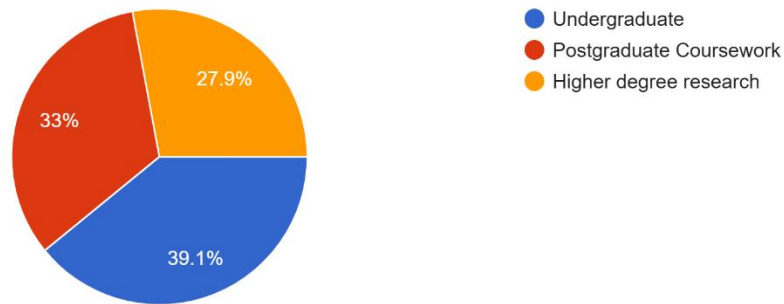
The diagrams below illustrate the work and outcomes of the ANUSA Legal Service to date for 2026.

How likely are you to recommend the ANUSA Legal Service to other students on a scale of 1 to 10?
56 responses



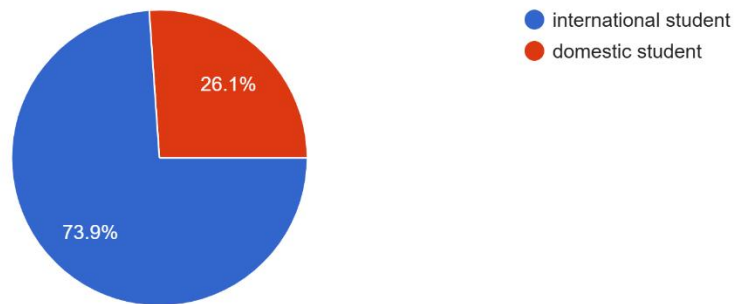
Course Type of client

179 responses



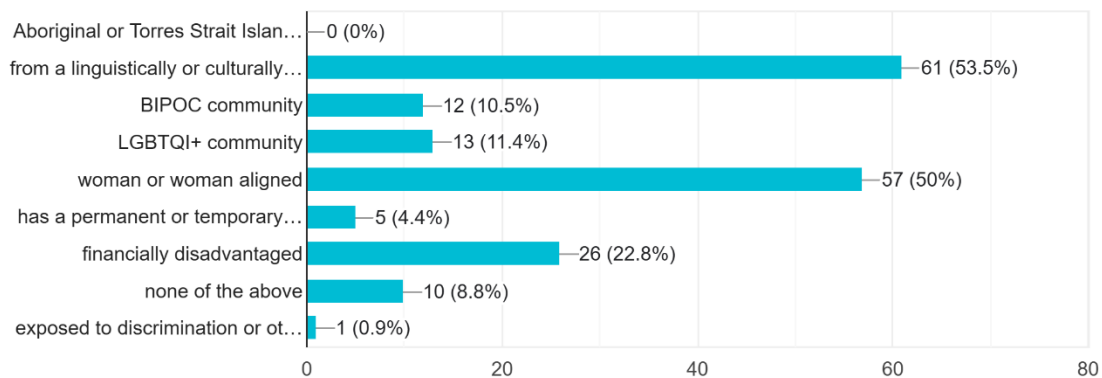
Were they an international or domestic student

180 responses



Does the student identify as

114 responses



Wait times (with 7 day moving average)

